



Your Home, Your Choice

coverage | care

Making life easier



Coverage Care Services has been supporting elderly and vulnerable residents in Shropshire for 25 years. With a number of dedicated homes to choose from, we are the county's largest independent not-for-profit care provider.

Our friendly, highly trained and dedicated teams will help you to live your life the way you want by making you feel at home, comfortable and safe.

Whether you choose to live in our flagship Montgomery House home in Shrewsbury, our modern, purpose-built Lightmoor View

home in Telford or in one of our smaller, more rural facilities, creating a sense of belonging is our top priority.

We offer a range of care services across our homes including residential, respite, nursing and dementia care and every person we care for has a tailored plan to meet their specific needs.

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“If you need anything doing you only have to ask, and it happens... we are encouraged to enjoy our life here to the full and I certainly do.” – resident

Your Home-from-Home

Everyone living, visiting and working at our homes can genuinely feel as though they are among friends. Every effort is made to make you and your family feel welcome when they visit.

You get to decide how and where to spend your time. For the more outgoing, there are plenty of organised activities to share with others, including a mix of physical, social, creative, recreational, sensory, relaxation and reminiscence.

For the more reserved, time can be divided between your own private room and the designated quieter areas within our homes, and everyone is invited to join together for meals, community activities and special celebrations.

Our services are flexible, responsive and provide maximum opportunity for personal wellbeing, with highly qualified and compassionate staff always putting you and your needs first.

This means you can be confident of living life to the full safe in the knowledge that

we're right there to lend a hand when you need it.

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“All the staff are very kind and bend over backwards to help us. I love that I can have my hair set twice a week too!” – resident

Your Care, Your Way

We offer residential, respite, nursing and dementia care across our settings with professional care teams providing high quality care and support to keep our

residents safe and happy and all times. Most of our homes offer comfortable, individual en-suite bedrooms with shared social spaces perfect for communal living and dining, whilst cosy corners offer space for quieter times.

Bedrooms and bathrooms are styled and ready for residents to personalise with their own belongings and the majority of homes have their own landscaped grounds and gardens so that you can spend time outdoors in the fresh air.

Some homes also have dedicated on-site facilities such as a hairdressing salon, a shop and café-style facilities.

Our dedicated team of caring and passionate specialists put the health and well-being of residents at the heart of everything they do.

Whatever the level of care you need, we can provide it. That means, should your circumstances change whilst living with us, in many cases you can remain in the familiar and comfortable environment you already call home.

Residents are encouraged to develop their own care plan and to make choices about their day-to-day living with our friendly team contributing to tailored support where necessary.



A network of visiting health professionals includes chiropodists, opticians, physiotherapists and other specialists. The latest digital technology also allows treatment and medical records to be continually updated, ensuring we always provide the relevant care and support.

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“The staff know us as individual people and treat us like that”

– resident

Your Home, Your Community

Life in our homes can be whatever you want it to be and our staff will support you to live as independently as you wish and with dignity and respect.

We encourage residents to get involved in day-to-day life of the homes from housekeeping and baking to growing vegetables in the private gardens.

Our homes are rooted within our local communities and we have worked hard over the years to establish strong and meaningful connections with groups, schools and visiting health professionals to ensure residents maintain vital links with the outside world.

Staff are always happy to go the extra mile to make sure residents still feel a part of their local community whether that be organising days out for them, visits to church, a trip to the shops or taking part in a special event.

And whilst the current pandemic may have temporarily put paid to many of these excursions and forced us to restrict the number of visitors to our homes, we have continued to receive an abundance of support from our local communities which we think reflects strongly the depth of our community relationships.

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“I really like it here. I was not so good living on my own so moved here and have really settled in.” – resident.

“It’s very nice here and the staff are first class. They are so friendly and will do anything for you.” – resident



Your Health, Your Choice

Residents living within our homes enjoy healthy and varied meals with a rotating four-week menu but as with all elements of your care, you’re afforded a choice of what you’d like to eat. Each day you are provided with breakfast, lunch and dinner plus elevenses and afternoon tea.

Meals are prepared fresh on site by a qualified chef using locally sourced produce and we cater for all requirements whether that be vegan, vegetarian, dairy or gluten-free diets.

You are also encouraged, where possible, to maintain independence and can be supported if you wish to bake or make hot



drinks or even your own cold lunch.

All our homes have a five-star food hygiene certificate and a platinum healthy eating award.

Our catering teams are always keen to help residents celebrate any special occasions such as birthdays and anniversaries and make fabulous cakes and party food for residents to share with any visiting family and friends as well as other home users.



“The food is very good. There is usually a good choice and a good portion. We always have plenty to drink and the staff are always coming around to check that we are drinking” – resident

About us

Coverage Care Services is Shropshire's leading independent care home provider, run on a not-for-profit basis. This means we invest our surplus profit back into our homes and our staff so our care is the best it can be.

The company cares for mainly older people in homes across the county.



To contact an individual home, please use the details below:

HOME	ADDRESS	MANAGER	CONTACT
Barclay Gardens	Wellington Road, Donnington, Telford, TF2 8AB	Debbie Ellis	T: 01952 605321 E: BGardens@coveragecareservices.co.uk
Barleyfield House	110 Crowmere Road, Monkmoor, Shrewsbury, SY2 5JJ	Trish Owen	T: 01743 355746 E: Barleyfields@coveragecareservices.co.uk
Briarfields	Raby Crescent, Belle Vue, Shrewsbury, SY3 7JN	Denise Morris	T: 01743 353374 E: Briarfields@coveragecareservices.co.uk
Greenfields	Liverpool Road, Whitchurch, SY13 1SG	Lindsey Groenewald	T: 01948 661040 E: Greenfields@coveragecareservices.co.uk
Innage Grange	Innage Lane, Bridgnorth, WV16 4HN	Claire Childs	T: 01746 762112 E: InnageGrange@coveragecareservices.co.uk
Lightmoor View	Nightingale Walk, Lightmoor, Telford, TF7 5FN	Michelle Yates	T: 01952 432 412 E: Lightmoor@coveragecareservices.co.uk
Montgomery House	Sundorne Road, Shrewsbury, SY1 4RQ	Carolyn Fisher	T: 01743 297970 E: Montgomery@coveragecareservices.co.uk
New Fairholme	Shrewsbury Road, Oswestry, SY11 2RT	Imelda Briones	T: 01691 684970 E: Fairholme@coveragecareservices.co.uk
Stone House	Union Street, Bishop's Castle, SY9 5AJ	Keturah Bloor	Tel: 01588 638487 E: Stonehouse@coveragecareservices.co.uk
The Cottage Christian	Granville Road, Newport, TF10 7EQ	Julie Stevenson	T: 01952 825 557 E: CottageC@coveragecareservices.co.uk
Woodcroft	Croft Way, Market Drayton, TF9 3UB	Kelly Lowry	T: 01630 657486 E: Woodcroft@coveragecareservices.co.uk

Head Office: **Coverage Care Services Ltd**
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www.twitter.com/coveragecare • www.facebook.com/coveragecare

For details of our homes and the services they provide see the below table:

	Barclay Gardens	Barleyfield House	Briarfields	Cottage Christian	New Fairholme	Greenfields	Innage Grange	Lightmoor View	Montgomery House	Stone House	Woodcroft
RESIDENTIAL	✓	✓				✓	✓	✓	✓	✓	✓
DEMENTIA RESIDENTIAL	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓
GENERAL NURSING				✓	✓	✓	✓	✓			
DEMENTIA NURSING				✓	✓	✓	✓	✓			
LEARNING DISABILITY		✓						✓			
RESPIRE	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
DAY CARE	✓								✓	✓	



