



Statement following Barleyfields House CQC report

Whilst we are disappointed with the overall outcome of Requires Improvement we have acted immediately to respond to and rectify the issues noted by the inspectors.

I welcome that some of the action was immediately acknowledged in the CQC report which goes on to note that our service at Barleyfields House is caring, effective and responsive, rating all three aspects as 'Good'.

I would highlight the comments in the report that our residents feel that they are treated with kindness and dignity and that we involve people with decisions about their care.

Inspectors also praised staff for helping residents to maintain relationships and engage regularly with the local community.

We are looking forward to demonstrating the improvement to an overall Good following our learning, support and action at the time of the next inspection.

Christopher Wall
Chief Executive