



**April 2023**

**Statement following Barleyfield House CQC report**

Whilst we are disappointed with the overall outcome of 'Requires Improvement' we have acted immediately to respond to and rectify the issues noted by the inspectors. Our prompt response has been acknowledged in the CQC report.

Our service provides caring, effective and responsive care to all residents and these three aspects have been rated 'Good' by inspectors.

The CQC report notes that our residents at Barleyfield House receive kind and thoughtful care and that our staff protect and respect their privacy and dignity.

We would also highlight comments in the report that residents feel happy, that they are listened to and supported by our team of carers.

Inspectors also praised staff for continually developing the service and understanding and responding to people's individual care needs.

We look forward to demonstrating continued improvement to an overall 'Good' rating at the next inspection following our learning.

Debbie Price

Chief Executive