



Carbon Reduction Plan (CRP)

Document Review

Document Control		
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Version Control

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1	New Policy	HW/DP	April 2026

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1. POLICY STATEMENT

Coverage Care Services Ltd (CCSL) is committed to supporting the UK's transition to a net zero economy and to aligning with the NHS ambition to achieve net zero emissions across its supply chain.

We commit to achieving **net zero greenhouse gas emissions from our UK operations by 2050**. This commitment reflects the size, nature, and energy profile of our organisation and will be delivered through continuous improvement, investment in our estate, and responsible operational management.

2. GUIDING LEGISLATION AND REGULATION

Climate Change Act 2008 (as amended)

Companies (Directors' Report) and Limited Liability Partnerships (Energy and Carbon Report) Regulations 2018

Energy Savings Opportunity Scheme Regulations 2014 (ESOS)

Environmental Reporting Guidelines: Including Streamlined Energy and Carbon Reporting (SECR)

Procurement Act 2023

Reforms UK public procurement law and provides the legislative framework within which **carbon reduction and net zero requirements** (including Carbon Reduction Plans) are applied in public sector contracting from February 2025 onward.

Procurement Policy Note (PPN) 006 / formerly PPN 06/21

3. SCOPE AND BOUNDARY

- This plan applies to our company and core services. It may also refer to our suppliers and partners. Residential and care facilities
- Offices and support functions
- Organisation-owned or controlled transport

Our carbon reporting covers **Scope 1 and Scope 2 emissions**, with Scope 3 emissions to be developed incrementally in line with NHS Evergreen expectations and data availability.

4. EMISSIONS BASELINE AND METHODOLOGY

➤ **REPORTING YEAR:** 1 April 2022 – 31 March 2023

➤ **BASELINE YEAR:** 1 April 2022 – 31 March 2023

The organisation’s baseline year is FY 2022/23. This is the first year for which a complete organisational carbon footprint has been calculated

➤ **GEOGRAPHIC BOUNDARY:** UK operations only

➤ **ELECTRICITY METHOD:** Location-based

➤ **BIOMASS:** Reported separately as biogenic energy.

➤ **METHODOLOGY:** UK Government GHG Conversion Factors (2022/23)

Methodology statement:

Carbon emissions have been calculated in accordance with the Greenhouse Gas Protocol Corporate Accounting and Reporting Standard using UK Government GHG Conversion Factors for Company Reporting. Electricity emissions are reported using the location-based method.

Transport boundary clarification:

Scope 1 transport emissions include fuel used in organisation-owned and controlled vehicles only.

5. REPORTING TABLE

Emissions Summary (Scopes 1 & 2)

Scope 1 – Direct Emissions

Emission source	Energy consumed (kWh)	Emission factor (kgCO ₂ e/kWh)	Emissions (tCO ₂ e)
Natural gas	5,930,678	0.183	1080.5
Heating oil (kerosene)	391,339	0.245	95.1
Transport fuel	217,743	0.245	53.3
Scope 1 total	—	—	1,229.9

Scope 2 – Energy Indirect Emissions

Emission source	Energy consumed (kWh)	Emission factor (kgCO ₂ e/kWh)	Emissions (tCO ₂ e)
Purchased electricity	1,956,537	0.193	378.4
Scope 2 total	—	—	378.4

Total Scope 1 and 2 Emissions

Emissions category	tCO ₂ e
Scope 1	1,229.9
Scope 2	378.4
Total Scope 1 + 2	1,608.3

Biomass (reported separately)

Energy source	Energy consumed (kWh)	Emissions (tCO ₂ e)
Biomass	488,921	0.0

Biomass emissions are reported separately in line with UK Government GHG Reporting Guidance and are not included in Scope 1 total combustion emissions.

Scope 3 – Indirect (value chain)

Coverage Care Services Ltd recognises that Scope 3 emissions represent a significant proportion of overall carbon impact. While full Scope 3 measurement is still in development, the organisation has identified priority areas including procurement, business travel, staff commuting, waste services and supplier activity that are relevant to our business.

A phased approach to Scope 3 measurement and reduction will be implemented in line with NHS guidance, and we will be looking towards reporting on these in the next plan. As a result, Scope 3 emissions are excluded from this reporting period, and the organisation currently reports Scope 1 and Scope 2 emissions only, supported by quality ESOS energy data.

6. APPROACH

Our Approach to Net Zero

We will pursue net zero through a structured hierarchy of actions:

1. **Reduce demand first**

Improving energy efficiency across buildings, plant, and equipment remains our priority, informed by ESOS audits and ongoing energy monitoring.

2. **Transition away from fossil fuels**

We will progressively reduce reliance on natural gas and heating oil through equipment upgrades, estate improvements, and adoption of low-carbon heating solutions where feasible.

3. **Increase use of low-carbon and renewable energy**

This includes the continued use and optimisation of biomass systems, consideration of on-site renewable generation, and alignment with grid decarbonisation.

4. **Decarbonise transport**

We will reduce emissions from organisation-controlled transport by improving efficiency and transitioning to lower-emission vehicles over time.

5. **Offset only as a last resort**

Any residual emissions that cannot be eliminated will be addressed only after all reasonable reduction measures have been implemented.

7. CARBON REDUCTION ACTIONS

Carbon Reduction Actions

Following completion of the organisation's ESOS assessment and carbon footprint calculation for the 2022/23 reporting year, a programme of proportionate and achievable carbon reduction actions has been identified. These actions focus on areas of highest emissions impact, technical feasibility, resident comfort, and affordability.

Actions are prioritised in line with the NHS Net Zero Supplier Roadmap and will be reviewed annually.

1. Heating and Thermal Efficiency (Scope 1)

Primary emissions focus: Natural gas and heating oil (together >70% of total Scope 1 emissions)

Actions:

- Progressive replacement of life-expired gas and oil boilers with high-efficiency condensing units or low-carbon alternatives where viable
- Minimising the use of heating oil (kerosene) use, prioritising sites where oil is the sole fossil fuel
- Upgrade of heating controls, including improved zoning and time/temperature optimisation
- Fabric efficiency improvements identified through ESOS (draught proofing, insulation upgrades, curtain and glazing improvements)

Carbon impact rationale:

Space and water heating represent the single largest source of emissions across the estate. Improving performance and reducing fossil fuel dependence delivers the largest absolute carbon reductions.

Implementation timeframe: Short to medium term (1–5 years)

2. Transition to Low-Carbon Heat (Scope 1)

Actions:

- Feasibility assessments for air-source heat pumps at suitable sites, prioritising buildings with existing biomass or lower heat demand
- Integration of low-temperature heat distribution where refurbishments occur
- Alignment of future heating upgrades with estate renewal and lifecycle replacement programmes

Carbon impact rationale:

Electrification of heat supports long-term alignment with UK grid decarbonisation and NHS net zero ambitions.

Implementation timeframe: Medium to long term (3–10 years)

3. Electricity Demand Reduction (Scope 2)

Actions:

- Continued LED lighting upgrades within residential and communal areas
- Introduction of occupancy, daylight, and timer controls where appropriate
- Replacement of inefficient electrical equipment with high-efficiency alternatives during normal asset replacement cycles
- Staff awareness initiatives to reduce unnecessary electricity consumption

Carbon impact rationale:

Electricity accounts for approximately 27% of Scope 1 and 2 emissions. Demand reduction reduces both carbon emissions and exposure to volatile energy costs.

Implementation timeframe: Short term and ongoing

4. Renewable and Low-Carbon Energy (Scopes 1 & 2)

Actions:

- Optimisation and continued use of existing biomass systems
- Assessment of rooftop solar photovoltaic (PV) opportunities across suitable properties
- Consideration of green electricity tariffs subject to cost and contractual constraints

Carbon impact rationale:

Renewable generation reduces reliance on grid electricity and fossil fuels while supporting national decarbonisation pathways.

Implementation timeframe: Medium term

5. Transport and Travel (Scope 1)

Actions:

- Gradual transition of organisation-owned vehicles to electric or ultra-low-emission models as vehicles replaced
- Behavioural measures to reduce unnecessary journeys, including route planning and mileage efficiency
- Exploration of electric vehicle charging infrastructure where appropriate

Carbon impact rationale:

While transport emissions currently form a smaller proportion of the footprint, early transition reduces future exposure to fuel costs and emissions.

Implementation timeframe: Medium term

8. GOVERNANCE, MONITORING AND CONTINUOUS IMPROVEMENT

Responsibility for delivery of this policy sits with senior management and is supported through:

Actions:

- Annual review of energy consumption and emissions data
- Use of ESOS outputs to inform capital planning and maintenance schedules
- Board-level oversight of carbon reduction progress
- Annual update of the Carbon Reduction Plan in line with PPN 06/21 requirements
- Integration of carbon considerations into capital planning and asset management

Carbon impact rationale:

Strong governance ensures actions remain deliverable, auditable, and aligned with NHS procurement expectations.

Forward Commitment

The organisation commits to achieving **net zero greenhouse gas emissions by 2050**, with interim reductions delivered through continuous improvement, estate investment, and operational efficiency.

Progress against the actions outlined above will be monitored annually and reported in future Carbon Reduction Plan updates.

We recognise that achieving net zero is a long-term transition. We will:

- Engage staff in simple, practical energy-saving behaviours
- Work with suppliers and partners to reduce carbon impacts where feasible
- Use national guidance and NHS frameworks to inform and strengthen our approach

This policy will evolve as expectations, technology, and best practice develop.

9. STATEMENT OF INTENT

Statement of Intent

This Net Zero Policy Statement demonstrates Coverage Care Services Ltd's (CCSL) commitment to credible, transparent, and proportionate carbon reduction in support of NHS sustainability objectives and the UK net zero target.

Signed:

On behalf of Coverage Care Services Ltd

Name: Helen Woodvine

Role: Finance Director

Date: 16/04/2026